# **Privacy Policy**

At Canadian Nurses, we are committed to protecting the privacy of our students and website visitors. This privacy policy outlines the types of personal information we collect, how we use that information, and the steps we take to protect your information.

#### Information We Collect

We may collect personal information from our students and website visitors in several ways, including:

**Contact forms:** When you fill out a contact form on our website, we may collect your name, email address, phone number, and other contact information.

**Registration forms:** When you register for a course with us, we may collect your name, address, phone number, email address, and other personal information.

**Payment information:** If you make a payment on our website, we may collect your credit card or other payment information.

**Cookies:** We may use cookies to collect information about your website usage, such as your IP address, browser type, and operating system.

#### How We Use Your Information

We may use your personal information for several purposes, including:

- 1. To communicate with you about our courses and services.
- 2. To process your payments and provide you with access to our courses.
- 3. To improve our website and services.
- 4. To comply with legal and regulatory requirements.

We may also share your information with third-party service providers who assist us in providing our courses and services. We require these service providers to maintain the confidentiality and security of your information.

## **Security Measures**

We take the security of your personal information seriously and take steps to protect your information from unauthorized access, use, or disclosure. We use industry-

standard security measures to protect your information, including firewalls and encryption.

#### Accessing and Updating Your Information

You have the right to access, correct, or delete the personal information that we have collected. You may contact us at any time to request access to your information or to update or delete your information.

### Third-Party Usage

In order to provide comprehensive training and support to our students preparing for the NCLEX RN, NCLEX-PN, Rex- PN exam, from time to time, we may collaborate with trusted third-party firms. These partnerships are established to enhance our educational services and improve the learning experience. We want to ensure transparency regarding the usage of these third-party services and how they may collect and process personal data. Currently, we are using the materials supplied by **NurseAchieve**. We may change these services at any time without any notice to the students.

Here is an outline of the third-party services we utilize:

- 1. Content and Study Materials: We may engage with third-party publishers or educational resource providers to offer students relevant study materials, textbooks, and online resources. These materials may be accessed through our platform or recommended to students for further study. Please note that the collection and processing of personal data by these third-party providers are subject to their own privacy policies, and we encourage students to review those policies independently.
- 2. Practice Exam Platforms: To provide students with realistic exam practice and assessment opportunities, we may integrate third-party platforms or software that specialize in delivering NCLEX RN practice exams. These platforms may collect student data such as performance metrics, progress tracking, and exam results to generate comprehensive reports and analysis. We ensure that these third-party platforms adhere to privacy regulations and maintain the confidentiality and security of student data.
- 3. Virtual Classroom Tools: Our coaching center may employ third-party virtual classroom platforms or video conferencing tools to facilitate online lectures, interactive sessions, and collaborative learning among students and

- instructors. These platforms may require the collection of personal information, such as student names, email addresses, or device identifiers, to enable seamless communication and engagement. We strive to collaborate with reputable providers that prioritize data protection and privacy.
- 4. Student Management Systems: To efficiently manage student information, progress tracking, and administrative tasks, we may utilize third-party student management systems or learning management platforms. These systems may collect and store student data such as names, contact details, academic records, and performance metrics. We ensure that any transfer or processing of student data is conducted securely and in compliance with applicable data protection laws.
- 5. We understand the importance of safeguarding student privacy and protecting personal data. While we carefully select and work with reputable third-party firms, it's important to note that their practices and policies are independent of ours. We encourage students to review these third-party providers' privacy policies and terms of service to understand how their personal data is collected, used, and protected.

Please contact us if you have any concerns or questions regarding the third-party services we utilize for training students for the NCLEX RN, NCLEX-PN, Rex-PN exam.

## Changes to This Policy

We reserve the right to update this privacy policy at any time. We will notify you of any changes to this policy by posting the updated policy on our website.

#### Contact Us

If you have any questions about our privacy policy, please contact us at info@canadiannurses.ca